



FEAST!
Party Rentals

Terms & Policies

109 Taos Street
Slidell, LA 70458
Phone: 985-781-7482
www.PartyWithFeast.com

Terms and Policies

- A valid Louisiana driver's license is required for all rentals.
- Reservations for equipment should be made in advance to insure availability and guarantee you the best possible service. "No-shows" will result in a charge. Please cancel your reservations within 72 hours to avoid charges.
- Rates are based on TIME OUT, not TIME USED. Unused linens will not be credited to your account. Rental equipment that is returned after the contract due date and time will be assessed a late charge. Special long-term or monthly rates are available upon request.
- A deposit in the form of an open check, credit card or cash is due at the time of reservation. It will be refunded upon inspection and return of equipment in good condition. Cancellations less than 72 hours prior to rental time will result in a forfeit of deposit. Cases of severe inclement weather may be an exception, and will be dealt with per occurrence. "No-shows" will also result in a forfeit of deposit.
- Payment should be made upon receipt of equipment or in advance of delivery (unless approved in advance for credit terms). Our driver cannot unload without a signed contract and payment in full. You or your representative must be on site to sign for equipment.
- There will be \$20 NSF/returned check charge.
- Replacement or repair charges will be assessed on any equipment lost or damaged by the customer. A \$50 cleaning fee will be assessed if "silly string" is used in any inflatable jumper. Replacement cost will be charged for linens with candle wax, burn holes or mildew. Broken or missing glassware, china, etc., will result in a charge of full replacement cost. Please return all linen hangers or dish racks to avoid being charged.
- Delivery charges are based upon first floor and front door drop-off. Second floor deliveries, accessibility problems and excessive or stand-by time involved may result in additional charges. Special requests, after hours, Sunday and holiday deliveries may incur additional delivery charges. Please do not bag wet linens.
- Set-up and tear-down are available at an additional charge, and must be scheduled prior to delivery. To avoid additional charges, all equipment must be ready for pick-up—tables and chairs must be folded and left under cover, dishes and glasses must be rinsed & put back into racks, etc.
- We do our very best to accommodate our customers. However, please consider delivery times an estimate only and allow a small window to account for circumstances beyond our control.
- Please inspect and count all equipment upon receipt. We cannot resolve any problems you have with your equipment or issue you a credit unless we are notified immediately.
- Pricing and availability are subject to change without notice.
- If you don't see what you need on our list, call us! We may be able to get it from one of our suppliers or another rental company, at no additional cost to you. We look forward to doing business with you.
- After Hours Emergency Service: (985) 960-2491